



## SmartCard-Service JSC

Altufyevskoye shosse, 1, Moscow, 127106, Russia  
phone: +7 (495) 981-12-10 fax: +7 (495) 981-12-11  
e-mail: [reception@scserv.ru](mailto:reception@scserv.ru) site <http://www.scserv.ru>

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To № \_\_\_\_\_ of \_\_\_\_\_

*On the terms of issuing license keys*

To clients

Dear Clients!

I would like to express my respect to you on behalf of our company and thank you for using our product.

This letter informs you that the technological process for issuing license keys for TellME software products takes between 1 and 3 business days, depending on the workload of the issuing sector.

We ask you to treat this information with understanding and order license keys in advance.

Respectfully,  
CEO

A handwritten signature in blue ink, consisting of a large, stylized 'V' followed by several loops and a long horizontal stroke.

Vladimir Vasiliev